



Meet Sarah, the overworked customer service manager at TechCorp. Her team was drowning in tickets, struggling to maintain quality support during nights and weekends. Sound familiar?

### Ask yourself:

- ✓ Are your support agents stretched thin?
- ✓ Is your knowledge base gathering dust instead of solving problems?
- ✓ Do you dread the thought of hiring and training more staff?



### Sarah's team now focuses on complex issues while Smithers AI:

- ✓ Answers common questions instantly
- ✓ Guides users through troubleshooting steps
- ✓ Escalates complex cases to human agents seamlessly

### How much could you save by automating routine inquiries?

## 24/7 SUPPORT WITHOUT THE BURNOUT

### With Smithers AI, TechCorp:

- ✓ Reduced after-hours staffing costs by 70%
- ✓ Handled 80% of routine inquiries automatically
- ✓ Improved first-contact resolution rates by 40%



Meetsmithers

## REVOLUTIONIZE YOUR CUSTOMER SERVICE WITH SMITHERS AI

Sarah found her solution in Smithers AI. Let's explore how it transformed TechCorp's customer service.

- ✓ Reduced ticket volume by 50% through AI-powered self-service
- ✓ Increased knowledge base utilization by 300%
- ✓ Shortened average handling time by 35%

**Sarah's knowledge base is now a powerhouse of efficiency, constantly learning and improving.**

**Is your knowledge base working as hard as it could be?**



## SECURE WORKFLOWS FOR COMPLEX SCENARIOS

Smithers AI doesn't just handle simple queries. It securely manages multi-step processes like:

- ✓ **Password resets:** 99% automated, saving 10 hours per week
- ✓ **Refunds:** Processing time reduced by 70%
- ✓ **Account validation:** 100% accuracy, eliminating human error



**Meetsmithers**

## Unlocking Your Knowledge Base's Potential

Smithers AI tapped into TechCorp's existing ITSM system, turning static information into dynamic solutions:

**TechCorp saw:**

- ✓ A 60% reduction in escalations for routine processes
- ✓ 90% faster resolution times for common complex issues
- ✓ 100% compliance with security protocols

**How much time do your agents spend on repetitive complex tasks?**

**Schedule Your Free AI  
Readiness Discussion  
By Calling  
"302-691-9217" OR  
Visit [https://  
tinyurl.com/  
BOOKSMITHERS](https://tinyurl.com/BOOKSMITHERS)**



### **With Smithers AI, TechCorp achieved:**

- ✓ 200% increase in support capacity without hiring additional staff
- ✓ 45% improvement in customer satisfaction scores
- ✓ 30% reduction in overall support costs

### **Sarah's team now:**

- ✓ Handles 3x more tickets with the same headcount
- ✓ Provides consistent support quality across all time zones
- ✓ Focuses on strategic initiatives instead of routine tasks

**Transform your customer service today. Let Smithers AI be the backbone of your support team, delivering exceptional service 24/7 while reducing costs and improving efficiency.**

**What could your team achieve if they were freed from routine support tasks?**

**Ready to revolutionize your customer service? Start your Smithers AI journey today!**



**Meetsmithers**

**SCALING SUPPORT  
WITHOUT  
SCALING COSTS**